



Trust, trustworthiness and the soft power mode of regulation

Ed Humpherson
Director General
Office for Statistics Regulation



Soft power

Behavioural insights

Post truth

Trust v trustworthiness

Fake news

Brand power

Health

A&E stats may have to be recalculated

By Dr Faye Kirkland
BBC News

© 22 January 2018

f t m e Share



SCIENCE PHOTO LIBRARY

NHS hospital trusts in England may have to recalculate A&E performance figures from last October onwards.

News > Politics

Dominic Raab urged to make immigration house price data public

EXCLUSIVE: The UK Statistics Authority is calling for Dominic Raab's immigration housing model to be made available to the public

KATE PROCTOR | Thursday 12 April 2018 11:39 | 7 comments



Like Click to follow The Evening Standard



News > Education > Education News

Government data on student migration 'misleading', says watchdog

Drop the Target: 'The former-student emigration estimate does not bear the weight that is put on it in public debate,' concludes statistics regulator



Office for
Statistics Regulation



UK Statistics
Authority

Statistics matter more than ever



In the UK they are regulated as a public asset



Office for
Statistics Regulation



UK Statistics
Authority

The Office for Statistics Regulation's powers

Code of Practice for Statistics

Ensuring official statistics
serve the public

Edition 2.0
February 2018



Government scolded by watchdog over NHS funding claims



The Round Table identified some key themes and strategic questions around the challenges facing health and care statistics. The Director General for Regulation will regularly reflect on progress to meet these challenges. His latest blog reflects on the July Summit.



What we have

- A philosophy
- A brand
- Voice

Our philosophy: The three pillars

Trustworthiness

People, systems, processes

Honesty & integrity

Independent decision making

Orderly release

Transparent process & management

Professional capability

Data governance

Quality

Robust data, method and statistics

Suitable data sources

Sound methods

Assured quality

Value

Statistics that serve the public good

Relevance to users

Accessibility

Clarity & insight

Innovation & improvement

Efficiency & proportionality



Where have these pillars come
from?

Imagine you are a subsistence farmer —

You grow onions

You want the best possible diet

Who do you trade with?

Farmer A:

Offers turnips

Poor track record



Farmer B:

Offers turnips

Good track record

Farmer C:

Offers strawberries

Good track record







“Onora O’Neill argued that, rather than aiming to build trust, the task should be to become **trustworthy**—this means demonstrating **competence, honesty and reliability**.

But you also have to provide **usable evidence that allows others to check whether you are trustworthy**, which necessitates making yourself vulnerable to the other party.”







Key judgements about quality

Quality – statistics should be the best available measure of what they aim to represent, and should not be materially misleading

Data sources:

Where are the data from and what do they measure?

Methods:

How are the data processed into statistics?

Assurance:

What is the assurance that data are robust and reliable?





Value: Statistics as a public asset

..statistics that meet the test of practical utility are to be compiled and made available on an impartial basis by official statistical agencies to honour citizens' entitlement to public information



The brand



Our voice

Speaking out for:

- Equality of access
 - Housing and migration
- Statistics providing meaningful insight
 - Accident and Emergency
 - Student migration
- Appropriate use
 - Straws



Health

A&E stats may have to be recalculated

By Dr Faye Kirkland
BBC News

© 22 January 2018

f t m e Share



SCIENCE PHOTO LIBRARY

NHS hospital trusts in England may have to recalculate A&E performance figures from last October onwards.

News > Politics

Dominic Raab urged to make immigration house price data public

EXCLUSIVE: The UK Statistics Authority is calling for Dominic Raab's immigration housing model to be made available to the public

KATE PROCTOR | Thursday 12 April 2018 11:39 | 7 comments



Like Click to follow The Evening Standard



News > Education > Education News

Government data on student migration 'misleading', says watchdog

Drop the Target: 'The former-student emigration estimate does not bear the weight that is put on it in public debate,' concludes statistics regulator



Trust, trustworthiness and the soft power mode of regulation

Ed Humpherson
Director General
Office for Statistics Regulation